



SAPIENS
TRAVEL DMC

THE ART OF TRAVELLING TOGETHER

CURATED GROUP DEPARTURES 2027

THE NETHERLANDS · BELGIUM · ICELAND

To join one of our journeys, contact your travel advisor

WHO WE ARE	03
Our story and our Storykeepers	
WHAT MAKES OUR GROUPS SPECIAL	04
Small groups, Storykeepers and invisible logistics	
DEPARTURES AT A GLANCE	05
Key details for every 2027 journey	
TEFAF, ART & TULIPS	06
Maastricht, Antwerp, Amsterdam & Keukenhof (The Netherlands & Belgium)	
10 – 19 March 2027 (9 nights)	
DUTCH SPRING	12
Amsterdam, Keukenhof, Gouda, Kinderdijk & Otterlo (The Netherlands)	
03 – 10 April 2027 · 10 – 17 April 2027 · 17 – 24 April 2027 · 01 – 08 May 2027 (7 nights)	
DUTCH ART	18
The Hague, Rotterdam, Otterlo & Amsterdam (The Netherlands)	
22 – 29 May 2027 · 12 – 19 June 2027 · 26 June – 03 July 2027 (7 nights)	
DUTCH HIDDEN GEMS	24
Amsterdam, Zwolle, Deventer, The Hague, Delft & Kinderdijk (The Netherlands)	
22 – 30 May 2027 · 30 May – 06 June 2027 · 12 – 20 June 2027 · 04 – 12 September 2027 (8 nights)	
BEST OF NETHERLANDS & BELGIUM	30
Brussels, Ghent, Bruges, The Hague & Amsterdam (Belgium & The Netherlands)	
01 – 11 July 2027 · 08 – 18 July 2027 · 10 – 20 September 2027 (10 nights)	
AURORA IN ICELAND	36
Reykjavík, Golden Circle, Vík & Blue Lagoon (Iceland)	
31 October – 06 November 2027 · 07 – 13 November 2027 · 14 – 20 November 2027 · 21 – 27 November 2027 (6 nights)	
TERMS & CONDITIONS	42



WHO WE ARE

LIVING STORIES. SHARED BEAUTIFULLY.

Sapiens Travel DMC was founded in Amsterdam in 2018 by Erik Sadao and Fernanda Matsuoka, two former luxury travel advisors. We design slow, meaningful journeys through the Netherlands, Belgium, Luxembourg, Iceland and Scandinavia, and we are a Virtuoso Preferred On-Site Partner in the Netherlands.

OUR STORY

We think of ourselves as hunter-gatherers of extraordinary travel. For years we have searched our destinations for the people, tables and places that explain why a city is the way it is, and we build every journey around those stories. Our work rests on three pillars: Culture, Flavours and Lifestyle, and we work exclusively with travel advisors, planning the way an advisor would because we once sat on that side of the desk.

OUR STORYKEEPERS

Our guides are Storykeepers. Across the Benelux they are part of our own team, employed in house, and most have lived in their cities for a decade or more. Each is chosen for depth in art, history, food or design, and for empathy. They are culture translators who read a group well and sense the question a guest has yet to ask, so every visit unfolds as a conversation in which each guest takes part.

THE ART OF TRAVELLING TOGETHER

WHAT MAKES OUR GROUPS SPECIAL

Our Curated Groups are crafted to blend the ease of a tailor-made trip with the richness of traveling together. With no more than 14 guests through the Netherlands, Belgium, Luxembourg and Iceland, making for an authentic and rewarding way to explore this corner of the world in good company, while we do the heavy lifting.

Every journey is led by a Storykeeper who has lived in these places for years. They are culture translators, chosen for depth and for empathy: people who read a group well and sense the question a guest has yet to ask. The day moves as a dialogue, and every guest has a part in it.

Access follows from the size. A private collection before opening hours, a cellar where the cheese is still turned by hand, a seat at a table that was never meant for visitors. Around all of it the logistics stay invisible, from luggage between hotels to timed entries.



01

GUARANTEED DEPARTURES

Departures in the Netherlands are confirmed from two travellers, and in Iceland from six.

There is no minimum left to reach, no waiting to see whether the group fills. Your client books, and the journey goes ahead as planned.

03

WE TAKE CARE OF EVERYTHING

Hotels are chosen for service and a sense of place. Check-ins, transfers, luggage and tickets are arranged in advance and handled on the ground by our own team, so travel feels effortless.

Your clients travel without administration, and nothing reaches your desk while they are away.

02

IDEAL SIZE FOR THE OUTSTANDING

Our groups average 10 travellers, which is the size at which the outstanding becomes possible.

Exclusive access is extended to people and places the public rarely meets. Your travellers can focus entirely on discovery, and you can sell with confidence.

04

OUR STORYKEEPERS FOR GENUINE CONNECTION

Every journey is led in house by a Storykeeper, a culture translator with years in the place and real expertise in art, history, food or design.

They read a group well and they work with cultural sustainability as a starting point, so a destination's traditions and daily life continue long after the group has gone.

OUR DEPARTURES AT A GLANCE

GROUP SIZE

Up to 14 guests in the Benelux,
up to 16 in Iceland

GUARANTEED

From 2 travellers in the
Netherlands and Belgium, from
6 in Iceland

SEAMLESS

Hotels, transfers, luggage and
tickets arranged in advance

LANGUAGES

Portuguese or Spanish on
request for groups of 6 or more



TEFAF, ART & TULIPS

Maastricht, Antwerp, Amsterdam & Keukenhof

9 nights · Maximum 10 guests

10 – 19 March 2027

PAGE 06



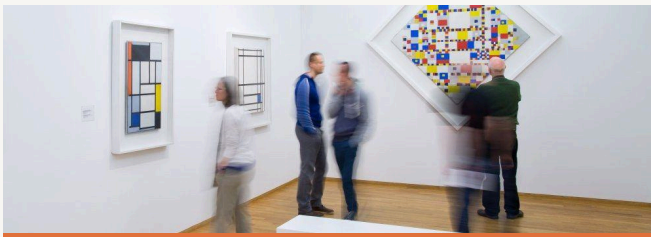
DUTCH SPRING

Amsterdam, Keukenhof, Gouda, Kinderdijk & Otterlo

7 nights · Maximum 14 guests

**03 – 10 April 2027 · 10 – 17 April 2027 · 17 – 24 April 2027
· 01 – 08 May 2027**

PAGE 12



DUTCH ART

The Hague, Rotterdam, Otterlo & Amsterdam

7 nights · Maximum 14 guests

**22 – 29 May 2027 · 12 – 19 June 2027 · 26 June – 03 July
2027**

PAGE 18



DUTCH HIDDEN GEMS

Amsterdam, Zwolle, Deventer, The Hague, Delft & Kinderdijk

8 nights · Maximum 12 guests

**22 – 30 May 2027 · 30 May – 06 June 2027 · 12 – 20 June
2027 · 04 – 12 September 2027**

PAGE 24



BEST OF NETHERLANDS & BELGIUM

Brussels, Ghent, Bruges, The Hague & Amsterdam

10 nights · Maximum 14 guests

**01 – 11 July 2027 · 08 – 18 July 2027 · 10 – 20 September
2027**

PAGE 30



AURORA IN ICELAND

Reykjavík, Golden Circle, Vík & Blue Lagoon

6 nights · Maximum 16 guests

**31 October – 06 November 2027 · 07 – 13 November 2027 ·
14 – 20 November 2027 · 21 – 27 November 2027**

PAGE 36



THE NETHERLANDS & BELGIUM

TEFAF, ART & TULIPS

Built around one week in the art world's calendar

Maastricht, Antwerp, Amsterdam & Keukenhof

9 NIGHTS

10 – 19 March 2027

ITINERARY OVERVIEW

Every March, the art world gathers in Maastricht for TEFAF, and this journey is timed to meet it. Nine nights follow the same thread through Antwerp and Amsterdam, where the Low Countries have been making, trading and keeping art for five centuries: invitation-only mornings at the fair, Rubens in the cathedral he painted for, a private hour at Studio Drift and the first tulips of the season at Keukenhof.

Days are shaped so the fair never becomes the whole journey. Two mornings of invitation-only access come before the doors open to the public; the rest belongs to the cities themselves, from the Roman streets of Maastricht to the Plantin-Moretus printing house and the KMSKA in Antwerp, and an evening cruise through the Amsterdam canal ring. Afternoons are deliberately left open, and a Storykeeper is with the group from the welcome dinner to the final transfer.

KEY INFORMATION

9 nights

Maximum 10 guests

Guaranteed departure

A Storykeeper throughout

2027 DEPARTURES

10 – 19 March 2027

Deposit of 20% on confirmation.

Balance due 100 days before departure.



Rubens, Cathedral of Our Lady, Antwerp



TEFAF Maastricht

WHAT MAKES THIS ITINERARY SPECIAL

— VIP PREVIEW AT TEFAF MAASTRICHT

Two mornings of early access during the invitation-only preview, when the fair is at its most exclusive, with a specialist guide at hand.

— MASTERPIECES AND INNOVATION

Rubens' Descent from the Cross in the cathedral it was painted for, KMSKA, Museum Voorlinden and its famous swimming pool, and a private encounter at Studio Drift.

— THREE CITIES, THREE STORIES

Maastricht's Roman and medieval layers, Antwerp's Baroque splendour and Amsterdam's Golden Age grandeur, each revealing a different facet of the Low Countries.

— SEASONAL AND EFFORTLESS

The journey closes at Keukenhof as its 2027 season begins, with five-star hotels, private transfers and a canal cruise dinner in Amsterdam.

ITINERARY IN A NUTSHELL

TRAVEL DATES

10 – 19 March 2027
(9 nights)

DESTINATIONS

Maastricht, Netherlands (3 nights)
Antwerp, Belgium (3 nights)
Amsterdam, Netherlands (3 nights)

ACCOMMODATION

Maastricht: Kruissherenhotel Maastricht
Antwerp: Botanic Sanctuary
Amsterdam: Hotel De L'Europe



DETAILED DAY BY DAY

DAY 1 Wed 10 Mar	Maastricht	- Arrival and private transfer - Welcome dinner
DAY 2 Thu 11 Mar	Maastricht	VIP access to TEFAF Maastricht, invitation-only preview
DAY 3 Fri 12 Mar	Maastricht	- VIP access to TEFAF - Maastricht city centre tour
DAY 4 Sat 13 Mar	Maastricht → Antwerp	- TEFAF opens to the public - Private transfer to Antwerp and orientation walk
DAY 5 Sun 14 Mar	Antwerp	- Signature tour of Antwerp and the Plantin-Moretus Museum - Afternoon at leisure
DAY 6 Mon 15 Mar	Antwerp	- Royal Museum of Fine Arts Antwerp (KMSKA) - Afternoon at leisure
DAY 7 Tue 16 Mar	Antwerp → Amsterdam	- Private transfer to Amsterdam - Signature canal cruise dinner aboard a historic boat
DAY 8 Wed 17 Mar	Amsterdam	- Private visit to Studio Drift - Afternoon at leisure
DAY 9 Thu 18 Mar	Wassenaar & Lisse	- Museum Voorlinden - Signature Keukenhof experience with a private farm and historic garden
DAY 10 Fri 19 Mar	Amsterdam	Private transfer to the airport

WHERE YOU'LL STAY

Our hand-picked choices



KRUISHERENHOTEL MAASTRICHT

MAASTRICHT

A 15th-century Gothic church and monastery converted into a design hotel, in the heart of the old city. Breakfast is served in the nave beneath the vaulted ceiling, and the old cloister garden is still there to walk through before the day begins.

3 NIGHTS



BOTANIC SANCTUARY

ANTWERP

A former 15th-century monastery reborn as Antwerp's first five-star superior property, with Michelin-starred dining and a world-class spa beside the botanical garden.

3 NIGHTS



HOTEL DE L'EUROPE

AMSTERDAM

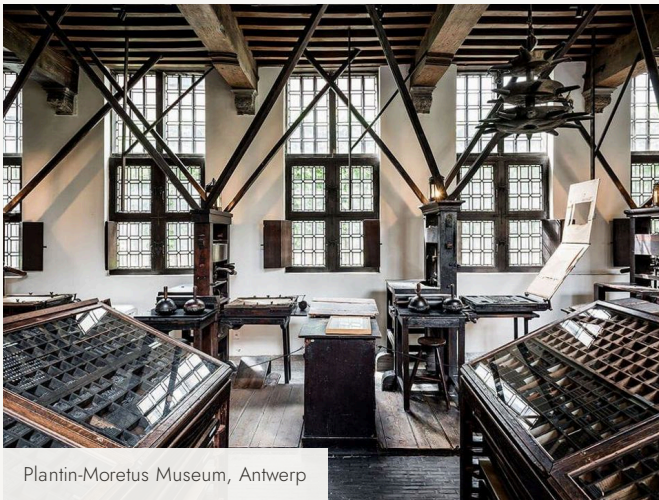
On the Amstel since 1896 and a member of The Leading Hotels of the World, with Michelin-starred dining and a serene spa. Rooms look over the river towards the Munttoren, and the hotel's Dutch Masters wing is hung with reproductions from the Rijksmuseum collection.

3 NIGHTS

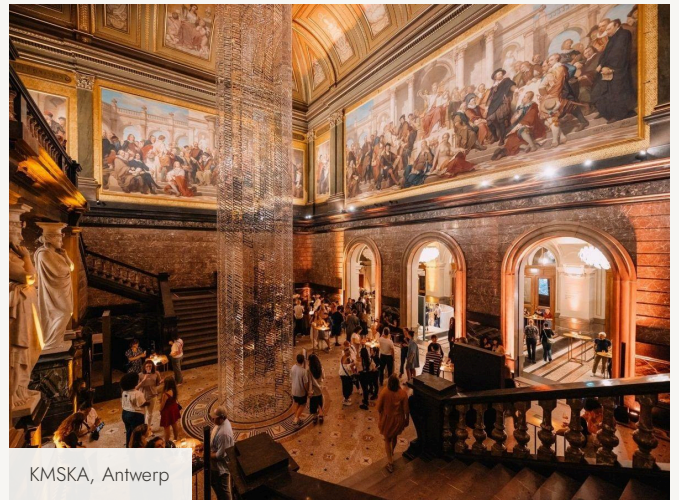
MOMENTS FROM THE JOURNEY



Maastricht, a Roman river city in the far south



Plantin-Moretus Museum, Antwerp



KMSKA, Antwerp



Boekhandel Dominicanen, Maastricht



The Grote Markt, Antwerp

RATES & INCLUSIONS

OCCUPANCY	DELUXE ROOM 20 to 30 m ² / 215 to 322 sq ft	JUNIOR SUITE 40 to 50 m ² / 430 to 538 sq ft
Single	EUR 21.800 per person	EUR 30.900 per person
Double or Twin	EUR 14.900 per person	EUR 19.500 per person

INCLUSIONS

- Private transfers as described in the itinerary
- Private tours with an expert guide in English (other languages on request)
- Accommodation in the handpicked hotels as specified, including local taxes, service charges and VIP status
- Admission tickets to museums and attractions as outlined in the itinerary
- Daily breakfast at the hotel restaurant
- Seated lunches during day trips and full-day tours
- Welcome and closing dinners
- Welcome gifts
- VAT and city tax
- 24/7 assistance during the journey, available via WhatsApp

NOT INCLUDED

- ☐ International and domestic flights or trains to arrive in and depart from the destination
- ☐ Meals and beverages not mentioned in the itinerary
- ☐ Early check-in and late check-out (unless otherwise stated in writing)
- ☐ Personal expenses (laundry, spa treatments, minibar, telephone, etc.)
- ☐ Optional excursions or services not included in the programme
- ☐ Gratuities for guides, drivers and hotel staff (at the guest's discretion)
- ☐ Travel and cancellation insurance (highly recommended and the responsibility of the traveller)
- ☐ Passport and visa fees (if applicable)

HOW TO BOOK

- 1 Your travel advisor requests a place, which we hold for seven days.
- 2 A deposit of 20% confirms the booking. Departures are guaranteed from 2 travellers, so the place is secured once the deposit reaches us.
- 3 Rooming, dietary requirements and flight details are collected at confirmation.
- 4 The balance is due 100 days before departure; bookings made inside 100 days are payable in full.

Payment by bank transfer to a Netherlands bank account, or by credit or debit card. Cancellation terms are set out under Terms & Conditions.

GROUP SIZE Maximum 10 guests	GUARANTEED DEPARTURES From 2 travellers	2027 DEPARTURES 10 – 19 March 2027	DEPOSIT 20% at confirmation
--	---	--	---------------------------------------



THE NETHERLANDS

DUTCH SPRING

Timed to the bloom

Amsterdam, Keukenhof, Gouda, Kinderdijk & Otterlo

7 NIGHTS

03 – 10 April 2027

10 – 17 April 2027

17 – 24 April 2027

01 – 08 May 2027

ITINERARY OVERVIEW

Seven nights inside the six weeks when the Dutch fields are at their peak. The journey moves between the gardens, the growers and the two collections that hold most of Van Gogh's work, from a private tulip field near Lisse to the market square of Gouda and the windmills of Kinderdijk, with a Storykeeper leading every day of it.

The days alternate between the famous and the quiet: Keukenhof and the gardens of its castle, a grower's field opened for the group alone, a walking tour of Amsterdam's history of freedom and tolerance, a private visit to the Van Gogh Museum and a working windmill at Kinderdijk. Two nights in Gouda place the group inside a small Dutch town rather than beside it, and the last full day is left free for the canal ring, the Jordaan and the Nine Streets.

KEY INFORMATION

7 nights

Maximum 14 guests

Guaranteed departure

A Storykeeper throughout

2027 DEPARTURES

03 – 10 April 2027

10 – 17 April 2027

17 – 24 April 2027

01 – 08 May 2027

Deposit of 20% on confirmation.

Balance due 100 days before departure.



Keukenhof in bloom



Kinderdijk, UNESCO World Heritage

WHAT MAKES THIS ITINERARY SPECIAL

— SEASONAL ACCESS

Tulip season runs from mid March to early May, when the country is at its busiest. Planning and access arranged by local specialists keep every day seamless.

— ICONIC DUTCH HIGHLIGHTS

Keukenhof at its peak, the market square of Gouda, the UNESCO windmills of Kinderdijk with a step inside a working mill, and a canal cruise dinner in Amsterdam.

— A PRIVATE TULIP FIELD

After Keukenhof and the historic gardens of Keukenhof Castle, growers welcome the group onto a private field to talk about the season and harvest a bouquet.

— THE KRÖLLER-MÜLLER MUSEUM

Nearly ninety paintings by Van Gogh, the second-largest collection in the world, set in the Hoge Veluwe National Park beside a celebrated sculpture garden.

ITINERARY IN A NUTSHELL

TRAVEL DATES

03 – 10 April 2027

10 – 17 April 2027

17 – 24 April 2027

01 – 08 May 2027

(7 nights)

DESTINATIONS

Amsterdam, Netherlands (3 nights)

Gouda, Netherlands (2 nights)

Amsterdam, Netherlands (2 nights)

ACCOMMODATION

Amsterdam: Hotel De L'Europe

Gouda: Weeshuis Gouda, Relais & Châteaux



DETAILED DAY BY DAY

DAY 1	Amsterdam	- Arrival and private transfer - Welcome briefing and Signature canal cruise dinner
DAY 2	Amsterdam	- Signature walking tour: The History of Freedom & Tolerance (4h) - Afternoon at leisure
DAY 3	Amsterdam	- Signature tour of the Van Gogh Museum (3h) - Afternoon at leisure
DAY 4	Amsterdam → Lisse → Gouda	- Keukenhof and the gardens of Keukenhof Castle - Private tulip field with the growers - Check-in in Gouda
DAY 5	Gouda & Kinderdijk	- Gouda market square, trading by handclap since 1395 - Kinderdijk windmills (UNESCO), inside a working mill
DAY 6	Gouda → Otterlo → Amsterdam	- Signature Kröller-Müller Museum tour en route - Check-in in Amsterdam
DAY 7	Amsterdam	Day at leisure along the canal ring, the Jordaan and the Nine Streets
DAY 8	Amsterdam	Private departure transfer

WHERE YOU'LL STAY

Our hand-picked choices



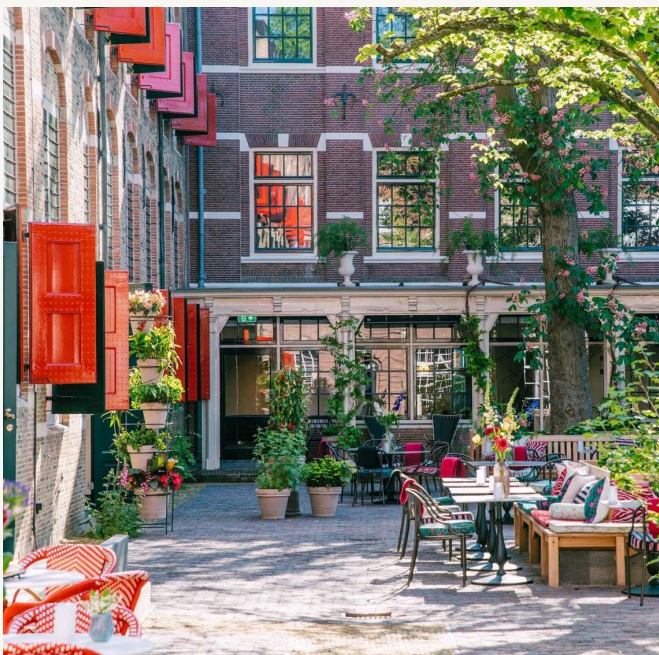
HOTEL DE L'EUROPE

AMSTERDAM

5 NIGHTS



On the Amstel since 1896 and a member of The Leading Hotels of the World, with Michelin-starred dining and a serene spa. Rooms look over the river towards the Munttoren, and the hotel's Dutch Masters wing is hung with reproductions from the Rijksmuseum collection.



WEESHUIS GOUDA

GOUDA

2 NIGHTS



A 16th-century orphanage turned Relais & Châteaux boutique hotel in the heart of the city, home to the restaurant LIZZ. The courtyard and cloister of the original building survive, a few minutes on foot from the market square where trading is still done by handclap.

MOMENTS FROM THE JOURNEY



Van Gogh at the Kröller-Müller Museum



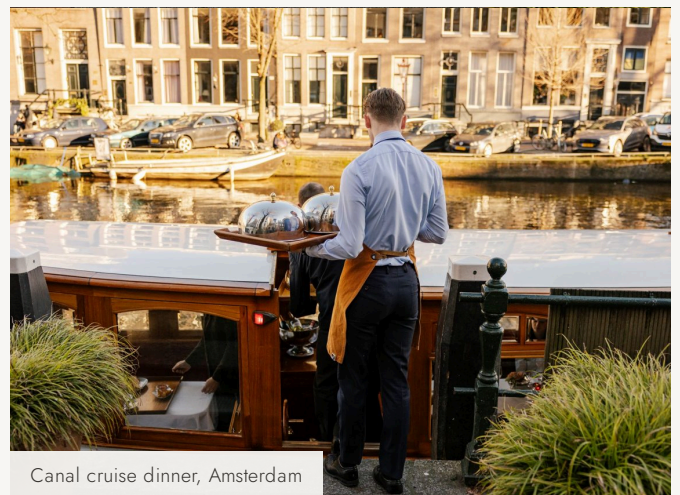
A private tulip field near Lisse



Gouda market square



Dutch Golden Age flowers



Canal cruise dinner, Amsterdam



RATES & INCLUSIONS

OCCUPANCY	DELUXE ROOM 20 to 30 m ² / 215 to 322 sq ft	JUNIOR SUITE 40 to 50 m ² / 430 to 538 sq ft
Single	EUR 14.500 per person	EUR 22.800 per person
Double or Twin	EUR 9.500 per person	EUR 13.700 per person

INCLUSIONS

- Private transfers as described in the itinerary
- Private tours with an expert guide in English, Spanish or Portuguese
- Accommodation in 4 or 5-star properties as specified, including local taxes, service charges and VIP status
- Admission tickets to museums and attractions as outlined in the itinerary
- Daily breakfast at the hotel restaurant
- Seated lunches during day trips and full-day tours
- Welcome and closing dinners
- Welcome gifts
- VAT and city tax
- 24/7 assistance during the journey, available via WhatsApp

NOT INCLUDED

- ☐ International and domestic flights or trains to arrive in and depart from the destination
- ☐ Meals and beverages not mentioned in the itinerary
- ☐ Early check-in and late check-out (unless otherwise stated in writing)
- ☐ Personal expenses (laundry, spa treatments, minibar, telephone, etc.)
- ☐ Optional excursions or services not included in the programme
- ☐ Gratuities for guides, drivers and hotel staff (at the guest's discretion)
- ☐ Travel and cancellation insurance (highly recommended and the responsibility of the traveller)
- ☐ Passport and visa fees (if applicable)

HOW TO BOOK

- 1** Your travel advisor requests a place, which we hold for seven days.
- 2** A deposit of 20% confirms the booking. Departures are guaranteed from 2 travellers, so the place is secured once the deposit reaches us.
- 3** Rooming, dietary requirements and flight details are collected at confirmation.
- 4** The balance is due 100 days before departure; bookings made inside 100 days are payable in full.

Payment by bank transfer to a Netherlands bank account, or by credit or debit card. Cancellation terms are set out under Terms & Conditions.

GROUP SIZE	GUARANTEED DEPARTURES	2027 DEPARTURES	DEPOSIT
Maximum 14 guests	From 2 travellers	03 – 10 April 2027 · 10 – 17 April 2027 · 17 – 24 April 2027 · 01 – 08 May 2027	20% at confirmation



THE NETHERLANDS

DUTCH ART

From Rembrandt to the artists working today

The Hague, Rotterdam, Otterlo & Amsterdam

7 NIGHTS

22 – 29 May 2027

12 – 19 June 2027

26 June – 03 July 2027

ITINERARY OVERVIEW

Seven nights among world class museums and galleries to understand how the main Dutch art movements connect, from Rembrandt and Vermeer to Van Gogh, Mondrian and the artists working today. A Storykeeper joins the dots between The Hague, Rotterdam, Otterlo and Amsterdam, placing every work in its historical context.

It begins in The Hague with the Mauritshuis and the panorama Mesdag painted in 1881, crosses to Rotterdam for the Depot Boijmans, Fenix and the Cube Houses, stops at the Kröller-Müller on the way north, and closes in Amsterdam with the Rijksmuseum, the street art of STRAAT and a farewell dinner aboard a private boat. Afternoons stay open, with optional museums for those who want to go further.

KEY INFORMATION

7 nights

Maximum 14 guests

Guaranteed departure

A Storykeeper throughout

2027 DEPARTURES

22 – 29 May 2027

12 – 19 June 2027

26 June – 03 July 2027

Deposit of 20% on confirmation.

Balance due 100 days before departure.



The Night Watch, Rijksmuseum



Panorama Mesdag, The Hague

WHAT MAKES THIS ITINERARY SPECIAL

— FIVE MOVEMENTS, ONE JOURNEY

The Golden Age of Rembrandt and Vermeer, Van Gogh and Post-Impressionism, De Stijl, COBRA and contemporary Dutch design, each seen where it took shape.

— MODERN ROTTERDAM

Backstage at Depot Boijmans Van Beuningen, MVRDV's mirrored bowl, the Cube Houses and the Tornado staircase at Fenix, the city's newest museum.

— THE GREAT COLLECTIONS

Girl with a Pearl Earring at the Mauritshuis, The Night Watch at the Rijksmuseum, and Van Gogh at both the Van Gogh Museum and the Kröller-Müller.

— STREET ART AND A FAREWELL ON THE WATER

STRAAT in the NDSM shipyard district, the creative neighbourhoods of Amsterdam, and a closing cruise dinner aboard a private boat.

ITINERARY IN A NUTSHELL

TRAVEL DATES

22 – 29 May 2027
12 – 19 June 2027
26 June – 03 July 2027
(7 nights)

DESTINATIONS

The Hague, Netherlands (3 nights)
Amsterdam, Netherlands (4 nights)

ACCOMMODATION

The Hague: Hotel des Indes
Amsterdam: Hotel De L'Europe



DETAILED DAY BY DAY

DAY 1	The Hague	- Arrival and private transfer - Welcome dinner and briefing
DAY 2	The Hague	- Signature Mauritshuis and Panorama Mesdag visits - Optional: Kunstmuseum Den Haag
DAY 3	The Hague (Rotterdam)	Signature modern Rotterdam tour: Depot Boijmans, Fenix and the Cube Houses
DAY 4	The Hague → Otterlo → Amsterdam	- Signature Kröller-Müller Museum tour en route - Check-in in Amsterdam
DAY 5	Amsterdam	- Signature Rijksmuseum visit - Optional: Stedelijk Museum
DAY 6	Amsterdam	- Signature street art tour and STRAAT Museum - Signature Van Gogh Museum visit
DAY 7	Amsterdam	- Day at leisure - Farewell Signature cruise dinner on a private boat
DAY 8	Amsterdam	Private transfer to Schiphol Airport

WHERE YOU'LL STAY

Our hand-picked choices



HOTEL DES INDES

THE HAGUE

3 NIGHTS

A 19th-century palace on the Lange Voorhout, converted to a hotel 140 years ago, moments from the Mauritshuis. Its lobby has received royalty, diplomats and artists for well over a century, and afternoon tea there remains a Hague institution.



HOTEL DE L'EUROPE

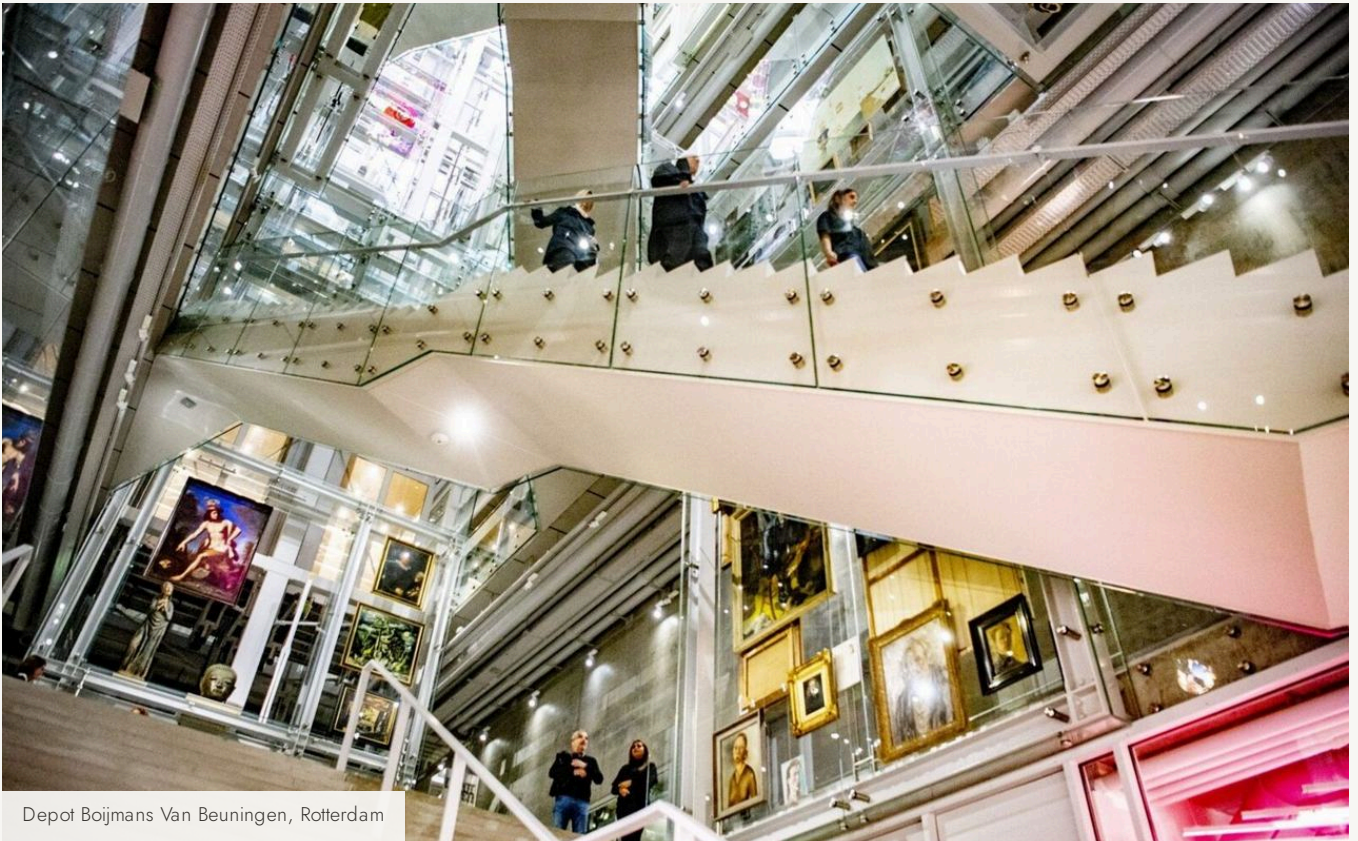
AMSTERDAM

4 NIGHTS

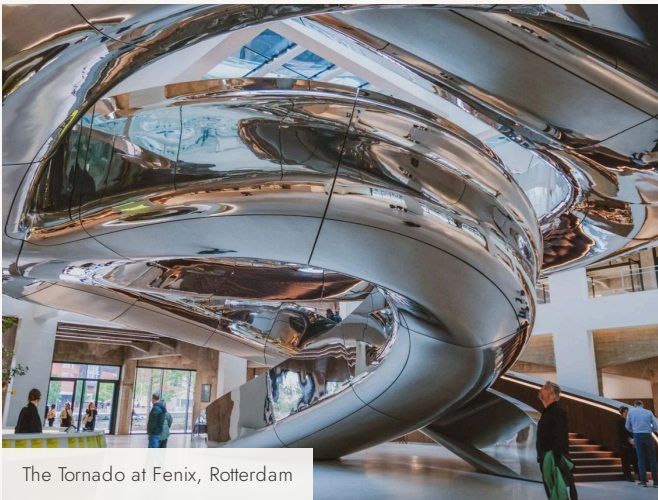
On the Amstel since 1896 and a member of The Leading Hotels of the World, with Michelin-starred dining and a serene spa. Rooms look over the river towards the Munttoren, and the hotel's Dutch Masters wing is hung with reproductions from the Rijksmuseum collection.



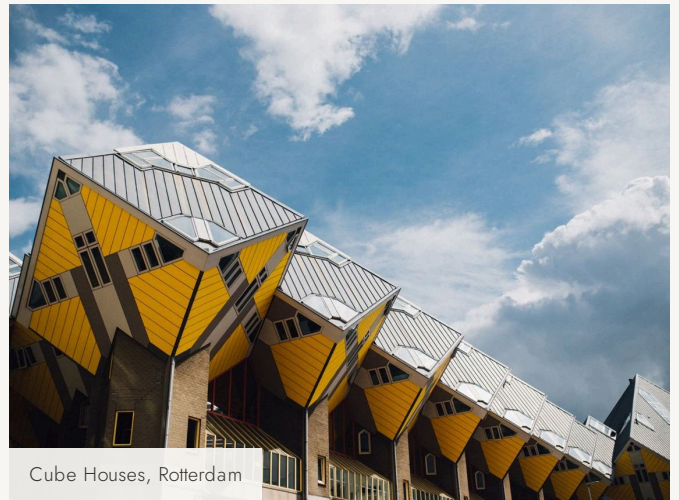
MOMENTS FROM THE JOURNEY



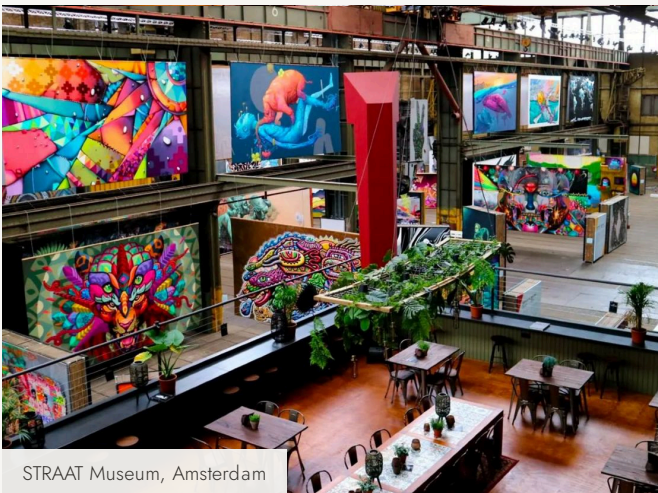
Depot Boijmans Van Beuningen, Rotterdam



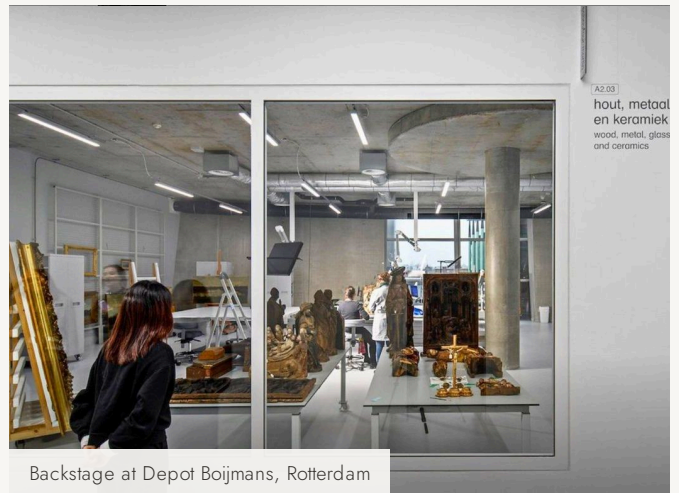
The Tornado at Fenix, Rotterdam



Cube Houses, Rotterdam



STRAAT Museum, Amsterdam



Backstage at Depot Boijmans, Rotterdam

RATES & INCLUSIONS

OCCUPANCY	DELUXE ROOM 20 to 30 m ² / 215 to 322 sq ft	JUNIOR SUITE 40 to 50 m ² / 430 to 538 sq ft
Single	EUR 12.800 per person	EUR 19.900 per person
Double or Twin	EUR 8.500 per person	EUR 12.100 per person

INCLUSIONS

- Private transfers as described in the itinerary
- Private tours with an expert guide in English (other languages on request)
- Accommodation in 5-star properties as specified, including local taxes, service charges and VIP status
- Admission tickets to museums and attractions as outlined in the itinerary
- Daily breakfast at the hotel restaurant
- Seated lunches during day trips and full-day tours
- Welcome and closing dinners
- Welcome gifts
- VAT and city tax
- 24/7 assistance during the journey, available via WhatsApp

NOT INCLUDED

- ☐ International and domestic flights or trains to arrive in and depart from the destination
- ☐ Meals and beverages not mentioned in the itinerary
- ☐ Early check-in and late check-out (unless otherwise stated in writing)
- ☐ Personal expenses (laundry, spa treatments, minibar, telephone, etc.)
- ☐ Optional excursions or services not included in the programme
- ☐ Gratuities for guides, drivers and hotel staff (at the guest's discretion)
- ☐ Travel and cancellation insurance (highly recommended and the responsibility of the traveller)
- ☐ Passport and visa fees (if applicable)

HOW TO BOOK

- 1 Your travel advisor requests a place, which we hold for seven days.
- 2 A deposit of 20% confirms the booking. Departures are guaranteed from 2 travellers, so the place is secured once the deposit reaches us.
- 3 Rooming, dietary requirements and flight details are collected at confirmation.
- 4 The balance is due 100 days before departure; bookings made inside 100 days are payable in full.

Payment by bank transfer to a Netherlands bank account, or by credit or debit card. Cancellation terms are set out under Terms & Conditions.

GROUP SIZE Maximum 14 guests	GUARANTEED DEPARTURES From 2 travellers	2027 DEPARTURES 22 – 29 May 2027 · 12 – 19 June 2027 · 26 June – 03 July 2027	DEPOSIT 20% at confirmation
--	---	---	---------------------------------------



THE NETHERLANDS

DUTCH HIDDEN GEMS

The Netherlands most people see is one corner of it

Amsterdam, Zwolle, Deventer, The Hague, Delft & Kinderdijk

8 NIGHTS

22 – 30 May 2027

30 May – 06 June 2027

12 – 20 June 2027

04 – 12 September 2027

ITINERARY OVERVIEW

This journey unveils the rest of the country: eight nights travelling east into Hanseatic trading towns built on Baltic money, through a park of forest and drifting sand, and past kilns still painting blue and white by hand, ending in The Hague beside Vermeer's finest works.

After three nights in Amsterdam the group travels east to Zwolle, Deventer and Doesburg, crosses the heath and drifting sand of the Hoge Veluwe to reach the Kröller-Müller, and finishes in The Hague with the Mauritshuis, Panorama Mesdag and the largest Mondrian collection in the world. A closing day in Delft and Kinderdijk completes the circle, between Vermeer's city and the mills that drained the land.

KEY INFORMATION

8 nights

Maximum 12 guests

Guaranteed departure

A Storykeeper throughout

2027 DEPARTURES

22 – 30 May 2027

30 May – 06 June 2027

12 – 20 June 2027

04 – 12 September 2027

Deposit of 20% on confirmation.

Balance due 100 days before departure.



The Hanseatic towns of the IJssel



Broerenkerk bookstore, Zwolle

WHAT MAKES THIS ITINERARY SPECIAL

— THE DUTCH ICONS IN PERSON

The Night Watch and The Milkmaid at the Rijksmuseum, Girl with a Pearl Earring at the Mauritshuis, and Van Gogh in Amsterdam and at the Kröller-Müller.

— DELFT AND KINDERDIJK

The blue and white workshops of Royal Delft in Vermeer's town, and nineteen UNESCO windmills turning above the polders.

— THE COUNTRYSIDE FEW VISITORS SEE

Zwolle, Deventer and Doesburg, Hanseatic towns grown rich on the river trade, and the forest, heath and drifting sands of the Hoge Veluwe.

— MONDRIAN AND THE MODERN HAGUE

The world's largest Mondrian collection at Kunstmuseum Den Haag and the 360-degree Panorama Mesdag, alongside the Mauritshuis.

ITINERARY IN A NUTSHELL

TRAVEL DATES

22 – 30 May 2027

30 May – 06 June 2027

12 – 20 June 2027

04 – 12 September 2027

(8 nights)

DESTINATIONS

Amsterdam, Netherlands (3 nights)

Zwolle, Netherlands (2 nights)

The Hague, Netherlands (3 nights)

ACCOMMODATION

Amsterdam: Hotel De L'Europe

Zwolle: Pillows Ter Borch

The Hague: Hotel des Indes



DETAILED DAY BY DAY

DAY 1	Amsterdam	- Arrival and private transfer - Welcome cocktail and dinner
DAY 2	Amsterdam	- Signature Rijksmuseum and Van Gogh Museum visits - Afternoon at leisure
DAY 3	Amsterdam	- Walking tour of the historic centre and canal ring - Private canal cruise aboard a classic saloon boat
DAY 4	Amsterdam → Zwolle	- Private coach to Zwolle - Walking tour of the Hanseatic old town and the Broerenkerk bookstore
DAY 5	Zwolle & Deventer	- Deventer and its medieval Bergkwartier - Doesburg on the IJssel - Museum de Fundatie
DAY 6	Otterlo → The Hague	- Kröller-Müller Museum and the Hoge Veluwe - Check-in in The Hague
DAY 7	The Hague	- The Mauritshuis and Panorama Mesdag - Kunstmuseum Den Haag and its Mondrian collection
DAY 8	Delft & Kinderdijk	- Vermeer's Delft and Royal Delft - Kinderdijk windmills - Optional farewell dinner
DAY 9	The Hague	Private transfer to Schiphol Airport

WHERE YOU'LL STAY

Our hand-picked choices



HOTEL DE L'EUROPE

AMSTERDAM

On the Amstel since 1896 and a member of The Leading Hotels of the World, with Michelin-starred dining and a serene spa. Rooms look over the river towards the Munttoren, and the hotel's Dutch Masters wing is hung with reproductions from the Rijksmuseum collection.

3 NIGHTS

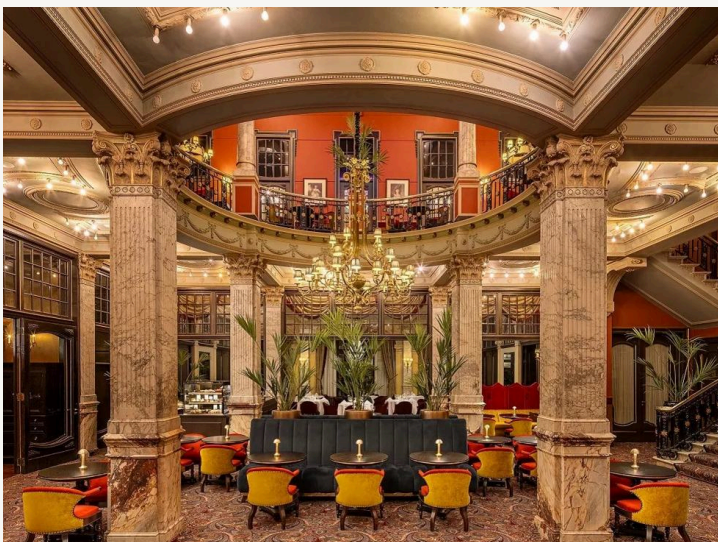


PILLOWS GRAND BOUTIQUE HOTEL TER BORCH

ZWOLLE

An intimate boutique hotel in a monumental villa on the green edge of Zwolle, with individually designed rooms, a garden and a refined restaurant.

2 NIGHTS



HOTEL DES INDES

THE HAGUE

A 19th-century palace on the Lange Voorhout, converted to a hotel 140 years ago, moments from the Mauritshuis. Its lobby has received royalty, diplomats and artists for well over a century, and afternoon tea there remains a Hague institution.

3 NIGHTS

MOMENTS FROM THE JOURNEY



Kinderdijk, UNESCO World Heritage



The Mauritshuis, The Hague



The Binnenhof, The Hague



Hoge Veluwe National Park



Mondrian at Kunstmuseum Den Haag

RATES & INCLUSIONS

OCCUPANCY	DELUXE ROOM 20 to 30 m ² / 215 to 322 sq ft	JUNIOR SUITE 40 to 50 m ² / 430 to 538 sq ft
Single	EUR 11.800 per person	EUR 17.700 per person
Double or Twin	EUR 7.900 per person	EUR 10.900 per person

INCLUSIONS

- Private coach and transfers throughout, as described in the itinerary
- Expert English-speaking guides, as described in the itinerary
- Skip-the-line admissions to the Rijksmuseum, Van Gogh Museum, Museum de Fundatie, Kröller-Müller Museum, the Mauritshuis and Royal Delft
- 8 nights in handpicked hotels, with daily breakfast
- Welcome dinner and a private canal cruise in Amsterdam
- VAT and city tax
- 24/7 assistance during the journey, available via WhatsApp

NOT INCLUDED

- ☐ International flights to and from the Netherlands
- ☐ Meals and beverages not mentioned in the itinerary
- ☐ The optional farewell dinner on Day 8
- ☐ Personal expenses and gratuities
- ☐ Travel and cancellation insurance (highly recommended and the responsibility of the traveller)

HOW TO BOOK

- 1 Your travel advisor requests a place, which we hold for seven days.
- 2 A deposit of 20% confirms the booking. Departures are guaranteed from 2 travellers, so the place is secured once the deposit reaches us.
- 3 Rooming, dietary requirements and flight details are collected at confirmation.
- 4 The balance is due 100 days before departure; bookings made inside 100 days are payable in full.

Payment by bank transfer to a Netherlands bank account, or by credit or debit card. Cancellation terms are set out under Terms & Conditions.

GROUP SIZE Maximum 12 guests	GUARANTEED DEPARTURES From 2 travellers	2027 DEPARTURES 22 – 30 May 2027 · 30 May – 06 June 2027 · 12 – 20 June 2027 · 04 – 12 September 2027	DEPOSIT 20% at confirmation
---------------------------------	--	---	--------------------------------



BELGIUM & THE NETHERLANDS

BEST OF NETHERLANDS & BELGIUM

Guild houses, cathedrals, canals and the paintings that made these cities rich

Brussels, Ghent, Bruges, The Hague & Amsterdam

10 NIGHTS

01 – 11 July 2027

08 – 18 July 2027

10 – 20 September 2027

ITINERARY OVERVIEW

The journey follows the Northern Renaissance from Van Eyck's Ghent into the Dutch Golden Age of Rembrandt and Vermeer, across five cities that lie a few hours apart. It is paced for slow travellers who want to savour each destination, from the guild houses of Brussels and Bruges to the canals of Amsterdam.

Eleven days, four bases and nothing rushed. Brussels for the Grand-Place, the Magritte Museum and a private Art Nouveau tour of Horta and Solvay; Ghent for the Altarpiece and a full day in Bruges; The Hague for Vermeer and the Mauritshuis; and Amsterdam for the canal ring, with the Kröller-Müller en route and a last day in the countryside at Zaanse Schans and Edam.

KEY INFORMATION

10 nights

Maximum 14 guests

Guaranteed departure

A Storykeeper throughout

2027 DEPARTURES

01 – 11 July 2027

08 – 18 July 2027

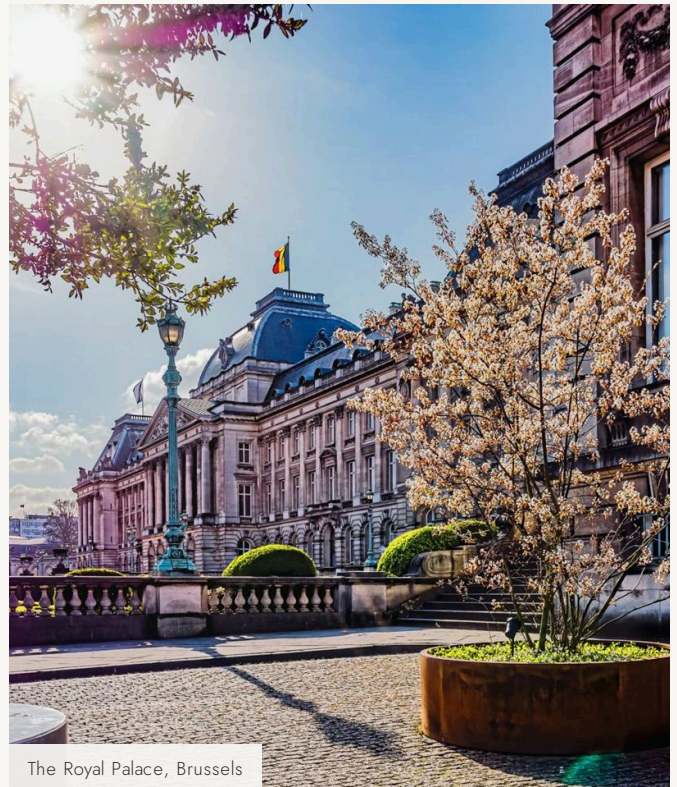
10 – 20 September 2027

Deposit of 20% on confirmation.

Balance due 100 days before departure.



The Ghent Altarpiece, St Bavo's Cathedral



The Royal Palace, Brussels

WHAT MAKES THIS ITINERARY SPECIAL

— THE FLEMISH AND DUTCH MASTERS

The Ghent Altarpiece, Van Eyck's masterpiece that changed Western painting, the Flemish Primitives in Bruges, and Vermeer and Rembrandt in Holland.

— HIDDEN STORIES WITH STORYKEEPERS

How Bruges became the wealthiest city of 14th-century Flanders, how the Ghent Altarpiece was rescued and restored, and how Magritte turned everyday objects into icons.

— TWO COUNTRIES, SIDE BY SIDE

Belgium and the Netherlands in a single journey, their shared history and distinct characters revealed city by city.

— ART NOUVEAU AND GASTRONOMY

The flowing façades of Victor Horta, Brussels chocolate and Belgian beer, Dutch cheese and the celebrated tables of every city.

ITINERARY IN A NUTSHELL

TRAVEL DATES

01 – 11 July 2027
08 – 18 July 2027
10 – 20 September 2027
(10 nights)

DESTINATIONS

Brussels, Belgium (3 nights)
Ghent, Belgium (2 nights)
The Hague, Netherlands (2 nights)
Amsterdam, Netherlands (3 nights)

ACCOMMODATION

Brussels: Hotel Amigo
Ghent: Pillows Grand Hotel Reylof
The Hague: Hotel des Indes
Amsterdam: Hotel De L'Europe



DETAILED DAY BY DAY

DAY 1	Brussels	- Private arrival transfer - Welcome dinner
DAY 2	Brussels	- Atomium - Signature Art Nouveau tour: Horta Museum, Solvay House and Maison Hannon
DAY 3	Brussels	- Signature city centre visit: Grand-Place, Royal Museums of Fine Arts and the Magritte Museum - Afternoon at leisure
DAY 4	Brussels → Ghent	- Private transfer to Ghent - Signature Ghent tour: St Bavo's Cathedral and the Ghent Altarpiece, Gravensteen and the Graslei
DAY 5	Ghent (Bruges)	- Signature full day in Bruges: the Markt, St John's Hospital and the Church of Our Lady - Canals and the béguinage
DAY 6	Ghent → The Hague	- Private transfer to The Hague - Afternoon at leisure
DAY 7	The Hague	- Signature Mauritshuis visit and Panorama Mesdag - Afternoon at leisure
DAY 8	The Hague → Otterlo → Amsterdam	- Signature Kröller-Müller and Hoge Veluwe visit - Private transfer to Amsterdam
DAY 9	Amsterdam	Signature tour: The History of Freedom & Tolerance (4h)
DAY 10	Amsterdam	- Signature Dutch countryside tour: Zaanse Schans, Edam and other secrets - Closing dinner
DAY 11	Amsterdam	Private transfer to Schiphol Airport

WHERE YOU'LL STAY

Our hand-picked choices



HOTEL AMIGO

BRUSSELS

A Rocco Forte hotel just behind the Grand-Place, on a site with five centuries of history, blending Flemish tradition with contemporary art. The square, the Royal Museums and the Magritte Museum are all within a few minutes' walk.

3 NIGHTS

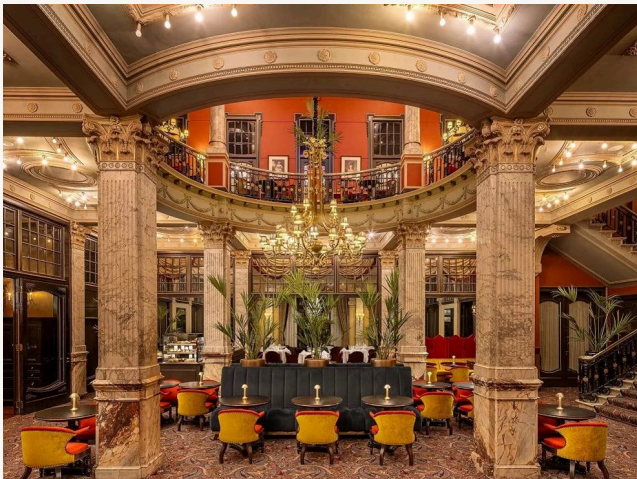


PILLOWS GRAND HOTEL REYLOF

GHENT

An 18th-century mansion in the heart of Ghent with a garden courtyard, a spa and a well regarded restaurant, close to the cathedral and canals.

2 NIGHTS



HOTEL DES INDES

THE HAGUE

A 19th-century palace on the Lange Voorhout, converted to a hotel 140 years ago, moments from the Mauritshuis. Its lobby has received royalty, diplomats and artists for well over a century, and afternoon tea there remains a Hague institution.

2 NIGHTS



HOTEL DE L'EUROPE

AMSTERDAM

On the Amstel since 1896 and a member of The Leading Hotels of the World, with Michelin-starred dining and a serene spa. Rooms look over the river towards the Munttoren, and the hotel's Dutch Masters wing is hung with reproductions from the Rijksmuseum collection.

3 NIGHTS

MOMENTS FROM THE JOURNEY



Maison Hannon, Brussels



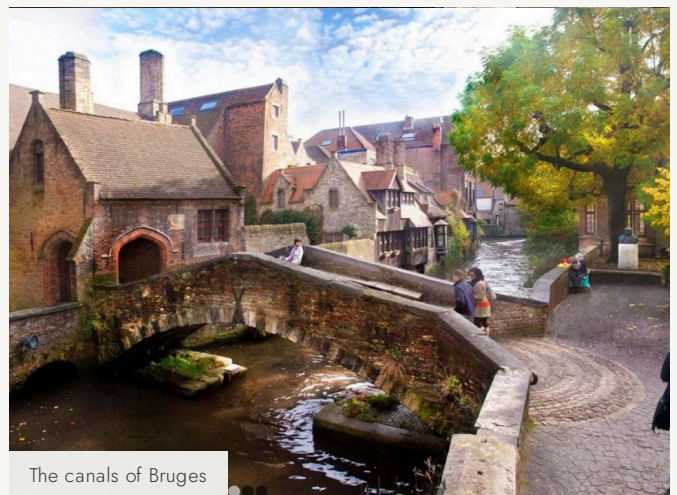
The Golden Age galleries, Rijksmuseum



Magritte Museum, Brussels



Zaanse Schans



The canals of Bruges

RATES & INCLUSIONS

OCCUPANCY	DELUXE ROOM 20 to 30 m ² / 215 to 322 sq ft	JUNIOR SUITE 40 to 50 m ² / 430 to 538 sq ft
Single	EUR 16.300 per person	EUR 25.200 per person
Double or Twin	EUR 10.900 per person	EUR 15.400 per person

INCLUSIONS

- Private transfers as described, including all intercity transfers by private vehicle
- Private guided touring with expert local guides in English (other languages on request)
- Accommodation in the properties listed, including local taxes, service charges and VIP status
- Admission tickets to all museums and attractions in the itinerary
- Daily breakfast at the hotels
- Welcome and closing dinners
- VAT and city tax
- 24/7 assistance during the journey, available via WhatsApp

NOT INCLUDED

- ☐ International flights to Brussels and from Amsterdam
- ☐ Meals and beverages not mentioned in the itinerary
- ☐ Early check-in and late check-out (unless otherwise stated in writing)
- ☐ Personal expenses (laundry, spa treatments, minibar, telephone, etc.)
- ☐ Optional excursions or services not included in the programme
- ☐ Gratuities for guides, drivers and hotel staff (at the guest's discretion)
- ☐ Travel and cancellation insurance (highly recommended and the responsibility of the traveller)
- ☐ Passport and visa fees (if applicable)

HOW TO BOOK

- 1 Your travel advisor requests a place, which we hold for seven days.
- 2 A deposit of 20% confirms the booking. Departures are guaranteed from 2 travellers, so the place is secured once the deposit reaches us.
- 3 Rooming, dietary requirements and flight details are collected at confirmation.
- 4 The balance is due 100 days before departure; bookings made inside 100 days are payable in full.

Payment by bank transfer to a Netherlands bank account, or by credit or debit card. Cancellation terms are set out under Terms & Conditions.

GROUP SIZE Maximum 14 guests	GUARANTEED DEPARTURES From 2 travellers	2027 DEPARTURES 01 – 11 July 2027 · 08 – 18 July 2027 · 10 – 20 September 2027	DEPOSIT 20% at confirmation
--	---	--	---------------------------------------



ICELAND

AURORA IN ICELAND

Built around the dark

Reykjavík, Golden Circle, Vík & Blue Lagoon

6 NIGHTS

31 October – 06 November 2027

07 – 13 November 2027

14 – 20 November 2027

21 – 27 November 2027

ITINERARY OVERVIEW

Six nights in the season of Iceland's longest nights, arranged so the group is always somewhere worth waiting. The days go to glaciers, geothermal valleys and the black coast of Vík, and every evening is left open for the sky, from a turf-roofed lodge in the Golden Circle to the lava fields of the Blue Lagoon.

Daylight belongs to Þingvellir and Brúarfoss, Strokkur and Gullfoss, the waterfalls of the south coast, a Katla ice cave reached by super-jeep and the black sand of Reynisfjara, with the Raufarhólshellir lava tube on the way back west. The nights belong to the sky, watched from a turf-roofed lodge in the Golden Circle and, on the final evening, from the lava field at the Blue Lagoon.

KEY INFORMATION

6 nights

Maximum 16 guests

Guaranteed departure

A Storykeeper throughout

2027 DEPARTURES

31 October – 06 November
2027

07 – 13 November 2027

14 – 20 November 2027

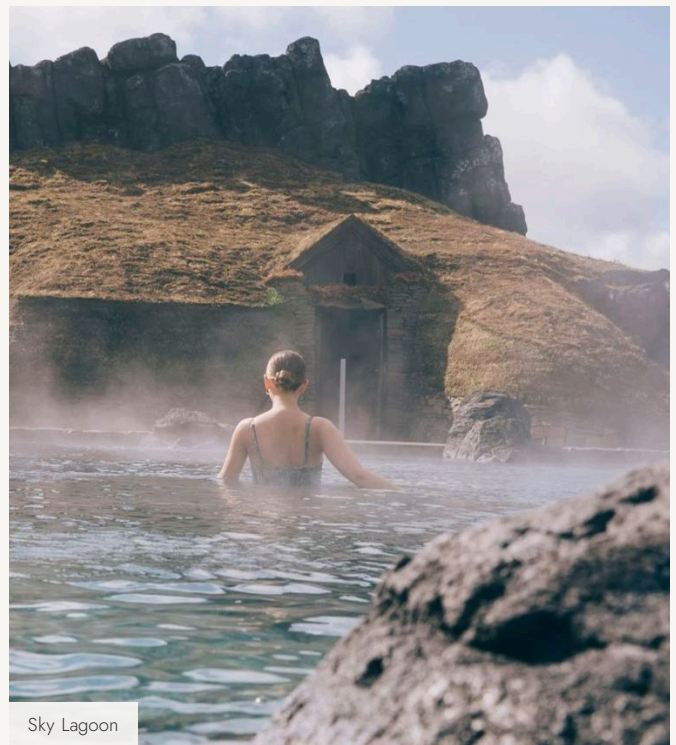
21 – 27 November 2027

Deposit of 20% on confirmation.

Balance due 100 days before departure.



Þingvellir National Park



Sky Lagoon

WHAT MAKES THIS ITINERARY SPECIAL

— AURORA SEASON

Evenings kept open for the Northern Lights, watched from a countryside lodge under wide dark skies and, on clear nights, across the south.

— GEOTHERMAL BATHING

The Sky Lagoon ritual above the sea, private hot tubs at Torfhús and the mineral waters of the Blue Lagoon at the close.

— A KATLA ICE CAVE

A super-jeep onto Kötlućökull and inside one of the few ice caves open through the winter, where black ash and blue ice fold together.

— FIRE AND ICE

Þingvellir between the continents, Strokkur erupting at Geysir, the black sand and basalt of Vík, and a lava tube formed 5,000 years ago.

ITINERARY IN A NUTSHELL

TRAVEL DATES

31 October — 06 November 2027
 07 — 13 November 2027
 14 — 20 November 2027
 21 — 27 November 2027
 (6 nights)

DESTINATIONS

Reykjavík, Iceland (2 nights)
 Golden Circle, Iceland (2 nights)
 Hvolsvöllur, Iceland (1 night)
 Blue Lagoon, Iceland (1 night)

ACCOMMODATION

Reykjavík: Iceland Parliament Hotel
Golden Circle: Torfhús Retreat
Hvolsvöllur: Hotel Loa
Blue Lagoon: The Retreat at Blue Lagoon



DETAILED DAY BY DAY

DAY 1	Reykjavík	- Private arrival transfer - Welcome dinner and briefing
DAY 2	Reykjavík	- Signature Reykjavík tour: Hallgrímskirkja, Alþingi and Harpa - Sky Lagoon ritual - Aurora hunt
DAY 3	Reykjavík → Golden Circle	- Pingvellir National Park and Brúarfoss - Lunch at Friðheimar greenhouse - Aurora hunt
DAY 4	Golden Circle	- Strokkur and the Geysir geothermal field - Gullfoss - Aurora hunt
DAY 5	South Coast → Hvolsvöllur	- Seljalandsfoss and Skógafoss - Katla ice cave by super-jeep - Dyrhólaey and Reynisfjara - Aurora hunt
DAY 6	Hvolsvöllur → Blue Lagoon	- Raufarhólshellir lava tube - Reykjanes Peninsula - Closing dinner at The Retreat
DAY 7	Blue Lagoon → Keflavík	Private transfer to Keflavík Airport

WHERE YOU'LL STAY

Our hand-picked choices



ICELAND PARLIAMENT HOTEL

REYKJAVÍK

A design-led Curio Collection hotel on Austurvöllur square beside the Alþingi, with contemporary Icelandic art, a restored ballroom and the Parliament Spa.

2 NIGHTS



TORFHÚS RETREAT

GOLDEN CIRCLE

Turf-roofed lodges in the old Icelandic tradition, each with its own geothermal basalt hot tub under wide dark skies. There is no light pollution here, which is precisely the point: on a clear night the aurora is watched from the doorstep.

2 NIGHTS



HOTEL LOA

HVOLSVÖLLUR

A modern Nordic hotel on the south coast, opened in 2025, with locally sourced cooking and views over the countryside and mountains.

1 NIGHT



THE RETREAT AT BLUE LAGOON

REYKJANES

An award-winning resort in the lava fields of a UNESCO Global Geopark, with a subterranean spa, Michelin-starred dining and a private lagoon.

MOMENTS FROM THE JOURNEY



Day 5: the super-jEEP crossing to the Katla ice cave



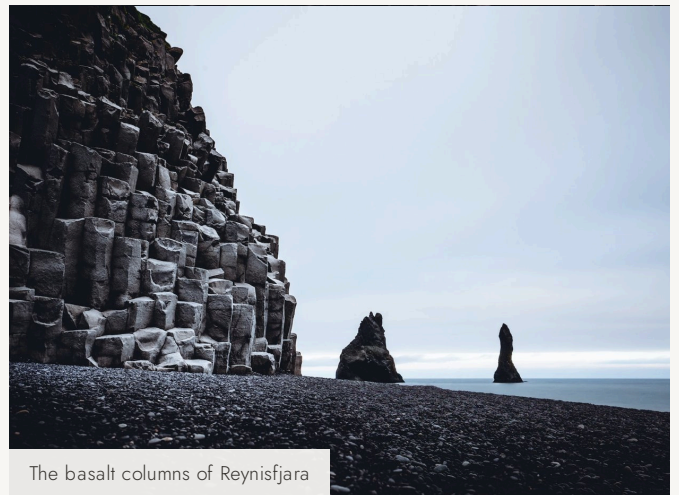
Hallgrímskirkja, Reykjavík



Strokkur, Geysir



Friðheimar greenhouse



The basalt columns of Reynisfjara

RATES & INCLUSIONS

OCCUPANCY	DELUXE ROOM 20 to 30 m ² / 215 to 322 sq ft	JUNIOR SUITE 40 to 50 m ² / 430 to 538 sq ft
Single	EUR 12.500 per person	EUR 15.900 per person
Double or Twin	EUR 8.900 per person	EUR 10.600 per person

OPTIONAL Private helicopter tour, Fire & Ice (maximum 4 guests per flight) — EUR 4.900 per person sharing · EUR 7.900 per person, private flight

Departures to Iceland are confirmed from a minimum of 6 guests, with a maximum of 16. The rates cover the services listed below; items under Not Included are not part of them.

INCLUSIONS

- Private transfers as described in the itinerary
- Private tours with an expert guide in English (other languages on request)
- Accommodation in 4 or 5-star properties as specified, including local taxes, service charges and VIP status
- Admission tickets to attractions as outlined in the itinerary
- Daily breakfast at the hotels
- Seated lunches during day trips and full-day tours
- Welcome and closing dinners
- Welcome gifts
- VAT and city tax
- 24/7 assistance during the journey, available via WhatsApp

NOT INCLUDED

- ☐ International flights to arrive in and depart from Iceland
- ☐ Meals and beverages not mentioned in the itinerary
- ☐ Early check-in and late check-out (unless otherwise stated in writing)
- ☐ Personal expenses (laundry, spa treatments, minibar, telephone, etc.)
- ☐ Optional excursions or services not included in the programme
- ☐ Gratuities for guides, drivers and hotel staff (at the guest's discretion)
- ☐ Travel and cancellation insurance (highly recommended and the responsibility of the traveller)
- ☐ Passport and visa fees (if applicable)

HOW TO BOOK

- 1 Your travel advisor requests a place on the departure of your choice.
- 2 A deposit of EUR 500 per guest secures that place while the group forms.
- 3 The departure is confirmed at six guests. Should it not reach six, the deposit is refunded in full or moved to another date.
- 4 On confirmation the deposit is credited to the trip cost, and the balance is due 100 days before departure.

Payment by bank transfer to a Netherlands bank account, or by credit or debit card. Cancellation terms are set out under Terms & Conditions.

GROUP SIZE	GUARANTEED DEPARTURES	2027 DEPARTURES	DEPOSIT
Maximum 16 guests	From 6 travellers	31 October — 06 November 2027 · 07 — 13 November 2027 · 14 — 20 November 2027 · 21 — 27 November 2027	EUR 500 per guest

TERMS & CONDITIONS

BOOKING & PAYMENT

- A deposit of 20% of the total trip cost is required at confirmation to secure the reservation.
- The final balance is due 100 days prior to departure. For bookings made within 100 days of departure, full payment is required at confirmation.
- If payment deadlines are not met, reservations may be released and cancellation penalties will apply.
- Payment by bank transfer to a bank account in the Netherlands, or by credit or debit card.

PARTICIPATION REQUIREMENTS

- Sapiens is an exclusive B2B tour company. Please contact your travel advisor to join one of our departures.
- Participants must be 10 years or older at the time of travel.
- Departures are guaranteed from 2 participants in the Netherlands and Belgium, and from 6 in Iceland. Services in Portuguese or Spanish may be offered for groups of 6 or more on request, at the time of booking.
- Programmes involve walking tours, cobblestones, uneven surfaces and stairs, and in Iceland snow and ice. Guests must walk at a moderate pace and manage steps independently. Wheelchair access is not guaranteed at historic or natural sites.
- Allergies and dietary requirements must be shared at the time of booking.
- Guests are responsible for valid passports and visas (if required).

GUEST RESPONSIBILITY

The quality of the journey depends on cooperation, punctuality and mutual respect. Travellers are expected to arrive on time for all tours and transfers, as missed activities cannot be rescheduled or refunded; to disclose medical conditions, mobility restrictions or dietary requirements at booking; and to follow the instructions of guides and drivers. Our journeys are designed to be welcoming to all. Discrimination, harassment or disruptive behaviour will not be tolerated and may lead to removal from activities or from the programme, without compensation.

ADJUSTMENTS

Strikes, special events, local regulations, weather or unexpected closures may require changes to the itinerary, even after confirmation. Such changes are made to safeguard the safety, comfort and quality of the journey. Whenever possible, equivalent alternatives are arranged and travellers are informed promptly.

CANCELLATION POLICY

- 20% of the trip cost is non-refundable and covers prepaid services such as tickets and personalised experiences.
- More than 60 days before departure: refund of all payments made, less the non-refundable 20%.
- 31 to 60 days before departure: 50% of the trip cost refunded.
- 0 to 30 days before departure: non-refundable. No-shows: 100% cancellation fee.

Comprehensive travel and cancellation insurance is strongly recommended. By confirming any hotel, service or itinerary, travellers and travel advisors accept these terms as part of the booking agreement. Full Terms & Conditions are available on request.





SAPIENS
TRAVEL DMC

*To join one of our journeys,
contact your travel advisor*

For travel advisors

operations@sapiens-travel.com · +31 6 86 40 27 63

Herengracht 280, 1016 BX Amsterdam · sapiens-travel.com/groups